



Alpha Advanced Services for Dedicated Servers from The Planet

Pay only for what you need with these key server management services

Alpha Advanced Services allow you to purchase individual management options specifically designed to assist you with the administration and maintenance of your dedicated servers. Alpha Advanced Services are available around the clock to ensure the stability, security, uptime and backups of your dedicated server.

Included with Alpha Managed Backup

- 20 GBs of high availability and fault tolerant storage included
- 24x7 monitoring and reaction of your backup processes
- Daily incremental backups (differential available)
- 7-day retention policy (can be extended as needed)
- Plug-ins available at no additional cost (MySQL, MS SQL, MS Exchange, MS SharePoint)
- Customized solutions available
- Five restores included per month

Alpha Managed Backup

\$40 per month/per server

Using enterprise-grade software The Planet's Alpha Managed Backup is ideal for individuals and small businesses that require backups of their most critical data. For an affordable monthly fee, our experienced team of system administrators will work on your behalf to ensure your data is safe.

Alpha Server Monitoring

\$25 per month/per server

This service features 24x7 server and service monitoring, including rapid response and customized escalation procedures---all for a low monthly fee. In the event of unscheduled downtime, our experienced team is waiting and ready to get the server back online immediately.

Rapid Response to Service Disruptions - The Alpha Advanced Service Team monitors your servers and key processes 24x7, and ensures rapid notification of any extended service disruption.

Customized Remediation - In the event of any service disruption, the Alpha Advanced Service Team immediately swings into action and follows your predefined escalation procedures.

Purchase as a bundle with Alpha Managed Security and save \$10 every month!

Services included with the Alpha Server Monitoring & Security Bundle

- Server polling every 5 minutes
- Monitor up to 13 services
- Custom escalation procedures as designated by you
- Reactive human response to reboot and restart failed services
- Monthly uptime reporting
- Initial server deployment security hardening/audit
- Monthly operating system & control panel updates (patch management)
- Monthly security audit (internal and external scans)
- Monthly report for ongoing security audits
- Unlimited troubleshooting for server security related incidents

Alpha Server Security

\$40 per month/per server

Delivers comprehensive ongoing server security management based on industry standards and years of Web hosting experience. For an affordable monthly fee, you can ensure your servers are securely deployed and remain patched and hardened throughout their lifecycle.

Industry Best Practices Based Security - The Alpha Advanced Service Team will harden your system from security threats based on industry best practices for system security.

Ongoing Security Management - Beyond server hardening, the Alpha Advanced Services team helps you stay secure by providing security patch management and monthly vulnerability reports.

On-Demand Security Expertise - The Alpha Advanced Service Team is always on the ready to resolve issues discovered from our regular systems audits or any security related issues affecting your managed servers.

Purchase as a bundle with Alpha Managed Monitoring and save \$10 every month!

Alpha Monitoring & Security Bundle

\$55 per month/per server - SAVE \$10 per month with this bundle

Maximize value by purchasing Alpha Server Monitoring and Server Security together, and ensure that your servers are continuously monitored, patched and hardened by our team of hosting experts.

Alpha Server Administration

\$37.50 per ½ hour with any Alpha Advanced Service

On-demand system administration, migration and custom issue resolution from our team of hosting experts. System administration time is available at a discount to Alpha Advanced Services servers (Server Monitoring, Server Security and/or Managed Backup at a low per half hour rate). Customers without Advanced Services can also request system administration assistance on-demand at a higher hourly rate.

To learn more about The Planet's Alpha Advanced Services visit our website at www.theplanet.com/server-management.

The Planet

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All prices subject to change. Check with your sales representative at The Planet to confirm pricing.